

Terms and Conditions

PartnerPlusBenefit Welcomemailing

1. General

The PartnerPlusBenefit [General Terms and Conditions](#) apply.

2. Notes regarding redeeming

Under specification of the code mentioned in your personal welcomemailing you receive a 30% point reduction on your first flight related award.

- You are free to use the reduction on following awards:

Benefit freeflights

Benefit upgrades

Benefit excess baggage

- Please note that this code is valid for one year and expires automatically after that.
- The award has to be booked and redeemed within the validity period.
- In principle, the same conditions apply as for the Benefit awards, which you can view under [PartnerPlusBenefit](#).
- Booking of your Benefit award is only possible via the PartnerPlusBenefit [Service Center](#).

Opening hours Monday to Friday 08.00 am to 06.00 pm

Phone 0049 (0)69 - 86 799 500

(Calls from the German landline at the local rate, charges for calls using mobile phones vary depending on the respective provider.)

- The PartnerPlusBenefit Service Center will reduce the required Benefit points of the Benefit award chosen.
- Taxes, fees and surcharges are not discountable.