

## Terms and Conditions PartnerPlusBenefit Welcomemailing

### 1. General

The PartnerPlusBenefit [General Terms and Conditions](#) apply.

### 2. Notes regarding redeeming

Under specification of the code mentioned in your personal welcomemailing you will receive a 30% point reduction on your first flight related award.

- You are free to use the reduction on following awards:
  - Benefit free flights
  - Benefit upgrades
  - Benefit excess baggage
- Please note that this code is valid for one year and expires automatically after that.
- The award has to be booked and redeemed within the validity period.
- In principle, the same conditions apply as for the Benefit awards, which you can view under [PartnerPlusBenefit](#).
- Booking of your Benefit award is only possible via the PartnerPlusBenefit [Service Center](#).

Opening hours	Monday to Friday 08.00 am to 06.00 pm
Austria	0043 (0)720 380 065
Germany	0049 (0)69 86 799 500
Slovakia	0043 (0)720 380 065
Switzerland	0041 (0)61 547 9154

(Calls from the German and Slovak landline at the local rate, from Austria and Switzerland free of charge; charges for calls using mobile phones vary depending on the respective provider.)

- The PartnerPlusBenefit Service Center will reduce the required Benefit points of the Benefit award chosen.
- Taxes, fees and surcharges are not discountable.